

Your new recycling and refuse collections July 2013

the essential
information

Please keep this
leaflet for reference!



ASHFORD
BOROUGH COUNCIL

Ashford
best placed in Britain

 recycle for Ashford

www.ashford.gov.uk/waste

Ashford has the lowest recycling rate in the country and we all need to do more to protect the environment and live sustainably.

This is why we are improving our recycling and refuse service across the borough, with more opportunities to recycle for all.

Working with the top refuse and recycling contractors in the country, we can save more than £500,000 a year of taxpayers' money and make it easier for you to recycle more at home. More than 80 per cent of household refuse can be recycled, so make sure you are doing your bit to make Ashford cleaner and greener.

Please read and keep this leaflet to find out how your collections are changing.



RECYCLING TOGETHER
www.recyclingtogether.co.uk

workingtogether

How is my service changing?

From July 2013 your recycling and refuse collections will change to:

- A weekly food waste collection
- A fortnightly recycling collection
- A fortnightly household refuse collection
- OPTIONAL paid-for fortnightly garden recycling collection

In the next few weeks, you will receive your new containers.

Please check the letter accompanying this leaflet to find out what bins you will receive.

When will the collections take place?



How do I use the new containers?

Food waste - WEEKLY



You will receive:

- A 5 litre small kitchen caddy
- A 23 litre collection caddy (kept outside)

Put food waste into the small, indoor kitchen caddy. Empty your kitchen caddy into the collection caddy when required, which should be placed outside for collection and can be locked with the handle to prevent pests or animals accessing it. Only place your collection caddy out for collection. The kitchen caddy should never be placed outside for collection.

Food waste goes into the small kitchen caddy



Kitchen caddy emptied into the larger collection caddy, which is put out for collection every week



Yes please!

All cooked & raw food including:

- ✓ Meat, fish & bones
- ✓ Leftovers from meals
- ✓ Fruit & veg, including peelings
- ✓ Dairy products
- ✓ Bread, pasta, pulses & rice
- ✓ Teabags & coffee grounds
- ✓ Solid butter & lards
- ✓ Eggshells
- ✓ Foods past their sell by date

No thanks!

- ✗ Plastic bags
- ✗ Liquids or oils
- ✗ Any packaging
- ✗ Pet waste or litter
- ✗ Garden recycling or clippings
- ✗ Any dry recycling or household refuse

Do I need a liner?

Optional. If you wish, you can line your caddy with newspaper or special compostable liners that have this logo, available at supermarkets or at www.getcomposting.com.



Do NOT use plastic or biodegradable bags!

What happens to it...

All food waste is composted for agricultural use.



Recycling – FORTNIGHTLY



You will receive:

- A 240 litre green wheeled bin

The new large container will allow you to recycle even more material. You can also keep using your blue box for extra recycling.

Do I need a liner?

NO – place all your recycling in your bin loose and do not use any plastic bags.

Yes please!

- ✓ Paper, magazines & cardboard
- ✓ Plastic bottles, tubs & containers*
- ✓ Yoghurt pots*
- ✓ Food & drink cartons*
- ✓ Plastic meat trays, ready meal trays & fruit / veg punnets*
- ✓ Tins & cans, including sweet & biscuit tins*
- ✓ Kitchen foil & foil trays*
- ✓ Glass bottles & jars*
- ✓ Empty aerosol cans

Please flatten cardboard boxes and plastic bottles to maximise space in your bin.

*please rinse clean to avoid food contamination

No thanks!

- ✗ Pet waste
- ✗ Food waste
- ✗ Nappies
- ✗ Garden recycling
- ✗ Polystyrene
- ✗ Electrical items
- ✗ Textiles
- ✗ Light bulbs
- ✗ General rubbish

What happens to it...

All recycling is separated and is made into new products.



Household refuse – FORTNIGHTLY



You will receive:

- A 180 litre grey wheeled bin

The new wheeled bin is for household rubbish that cannot be recycled. You will be surprised just how little refuse you have left after you separate your recycling and food waste.

Think, “recycle first, waste second!”

Do I need a liner?

There is no need for a liner, place the items in your bin loose or you can use black sacks or carrier bags if you wish. The bin lid must be closed and we will not collect ANY side waste or extra rubbish not placed inside the closed bin.

Yes please!

- ✓ Any waste that does not go into your recycling bin or food caddy!

No thanks!

- ✗ Food waste
- ✗ Garden recycling
- ✗ Electrical items
- ✗ Builders' waste
- ✗ Paint tins
- ✗ Hazardous materials
- ✗ Clinical waste & needles

What happens to it...

Our household waste is sent to an Energy from Waste Plant to be used to generate electricity.



Textiles and electricals

Residents will also be able to leave out textiles and waste electrical and electronic equipment (WEEE) for kerbside collection on alternate weeks.

Textiles

Yes please!

- ✓ Shoes
- ✓ Clothes (in any condition)
- ✓ Curtains & bed sheets
- ✓ Blankets & towels

All must be clean and dry.

No thanks!

- ✗ Duvets & pillows

Do not place any charity bags of textiles near your recycling collection.

Place all textiles in a tied carrier bag, **next to your recycling bin.**

We cannot collect items presented in black sacks or charity bags.



Electricals

Yes please!

Please leave cables and plugs attached to items.

- ✓ Small kitchen appliances (kettles, toasters, irons etc)
- ✓ Hair dryers, straighteners & clippers
- ✓ Clocks, watches, calculators & torches
- ✓ Remote controls, mobile phones, cameras & chargers
- ✓ Phone & laptop batteries
- ✓ Radios, mini hi-fis, & CD & MP3 players
- ✓ Small electronic toys e.g. remote control cars
- ✓ Power tools, smoke detectors & thermostats
- ✓ Household batteries (in a clear bag placed on top of your closed refuse bin)

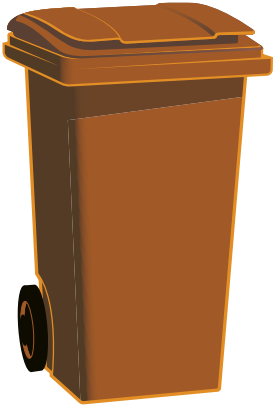
No thanks!

- ✗ Light bulbs, TVs & monitors (any size)
- ✗ Fridges & freezers
- ✗ Washing machines, cookers & microwave ovens
- ✗ Anything that will not fit inside a standard-sized carrier bag

Place all electricals in a tied carrier bag, **next to your refuse bin.**

We cannot collect items larger than 35cm by 40cm. You can take larger electrical items to the Household Waste Recycling Centre on the Cobbs Wood Industrial Estate or book a bulky waste collection at www.ashford.gov.uk or call **01233 331111**.

Garden recycling – FORTNIGHTLY



You can register for our fortnightly garden recycling collection, costing £30 a year. If you sign up, you will receive a separate collection calendar and:

- A 240 litre brown wheeled bin

The service is entirely optional so that people who do not have gardens do not have to pay for the service.



You can pay for more than one bin or share one with neighbours. We will only collect from properties that have paid for the service.

Garden recycling can also be taken to the Household Waste Recycling Centre on the Cobbs Wood Industrial Estate.

Register at:

www.ashford.gov.uk/gardenrecycling

Alternatively, you can try home composting! We have teamed up with www.getcomposting.com to offer discounts to our residents on home composting items.



Collections

Your collection day may be changing - **please check your new calendar.**

Your collections will always take place on the same day each week. Make sure your containers are put out for collection by 7am on your collection day. We will collect on all bank holidays except for Christmas Day and Boxing Day.

Assisted collections

Ashford Borough Council offers assisted collections to those who need help putting their containers out. Please contact us to find out if you are eligible on **01233 331111**.

Local recycling centre

If you need to dispose of more recycling or refuse, you can do so at the Household Waste Recycling Centre run by Kent County Council on Cobbs Wood Industrial Estate.

Visit www.kent.gov.uk for more information.

**Thank you for helping us make
Ashford a cleaner and greener
place to live!**



Contact us

Please read this leaflet carefully and keep it for reference. If you still have queries about the new service, you can find the answers at www.ashford.gov.uk/waste.

The new service is run in partnership with Maidstone Borough Council, Swale Borough Council and Kent County Council. Our new contractor, Biffa, already works with the top recycling authorities in the country.

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www.ashford.gov.uk/waste